

SAARKIE STORIES LIMITED

Unit O, 6 Rosedale Road, Albany 0632

W: www.saarkiestories.co.nz

E: saarkie.stories@gmail.com

T: 027 225 0880



BEPALINGS EN VOORWAARDES: AFRIKAANS

Privaatheidsbeleid:

By Saarkie Stories Limited versamel ons adres- en e-posbesonderhede om ons in staat te stel om jou items af te lewer, in kontak te bly met ons interne nuusbriewe wat jy enige tyd kan onttrek. GEEN inligting word met enigiemand buite die Saarkie Groep gedeel nie. Ons databasis word beskerm met SSL-sekureitsertifikate.

Katalogus (Jaarliks)

Die katalogusinligting was korrek op die drukdatum. Enige foute wat gevind word, sal met die nuwe drukoplaag reggestel word. Ons katalogus word jaarliks bygewerk en maatreëls is in plek om hoeveelhede en pryse reg te stel, te wysig. Die pryse op die katalogus is slegs 'RRP'. 'n Addendum sal die katalogus vergesel ten tyde van verspreiding, sou daar veranderinge aan pryse en of hoeveelhede wees. Ons behou die reg voor om veranderinge by te bring op kort kennisgewing.

Nuwe boekverkope:

Terugsendings:

Die terugbesorging van 'n boek of omruiling word toegelaat mits die toestand van die boek soos nuut is binne sewe dae na ondertekening vir besending, vir 'n volle ooreengekome terugbetaling, omruiling of vervanging. Sommige boeke is dalk nie in voorraad nie, maar 'n 12-dae-toelaag moet gegee word om voorraad te vervang vir moontlike oorsese versendings. Ons kan nie verantwoordelikheid aanvaar vir 'n boek wat uit druk is nie. Laat asseblief een week toe vir terugbetalings (ooreengekom) na 'n bankrekening of oorspronklike kredietkaart wat vir aankoop gebruik is.

Koerier aflewering:

Sou 'n boek verlore raak deur die koeriermaatskappy wat ons gebruik, sal ons die verlore voorraad van die betrokke maatskappy eis en die verlore item vervang. Indien 'n retoerkoeriermaatskappy van jou keuse gebruik is, sal die verantwoordelikheid van die koper wees. Versekeringseise beperk \$400NZD.

Biblioteekboeke:

Die leen van 'n biblioteekboek is tans \$2 per boek en die koerierfooi. Boeke kan vir tot twee opeenvolgende weke geleen word en drie keer vir dieselfde tydperk hernu word. Verlore boeke het 'n \$15 fooi. 'n Biblioteekboek word as verlore beskou wanneer 14 dae na terugkeerdatum verloop het en geen verdere reëling/kommunikasie getref is nie en die lener sal aanspreeklik wees vir koste wat aangegaan word. Lesers stem in tot hierdie termyn ten tye van uitleen.

GST (NZ Belasting) is by die prys ingesluit, maar sluit aflewering in Nieu-Seeland en oorsee uit.

Betaal opsies:

Aanlyn: PayPal, kredietkaart, Afterpay (slegs NZ), klik en versamel (slegs NZ). Bestel en lewer wêreldwyd af. In die winkel: Kontant, debiet-/kredietkaart, PayWave. Rekeninge: Dien toe binne (slegs besigheidsrekeninge toegelaat)

Aflewering / Versending:

Vir nasionale en Australië aflewering gebruik ons New Zealand CourierPost. en FedEx is ons koerier vir internasionale aflewering. Verlore items by koeriermaatskappy: Versekeringseise beperk \$400NZD.

Indien 'n item verlore verklaar word voor aflewering, sal die koerier aanspreeklik gehou word. Retourversending sal deur Saarkie Stories Limited betaal word.

Kontakbesonderhede:

Fisiese adres: Unit O, 6 Rosedale Road, Albany 0632, New Zealand

Posadres: PO Box 6, Silverdale 0944, New Zealand

Webwerf: www.saarkiestories.co.nz

E-pos: saarkie.stories@gmail.com

Bestuurder: Nereine Westhof

E-pos: saarkie.nereine@gmail.com

Skakel: 027 225 0880

Winkel ure:

Ma-Vry 9:30-16:30

Saterdag 9:30-12:30

Gesluit op Nieu-Seeland openbare vakansiedae

Gesluit vir jaareindpouse tussen 20 Desember en 5 Januarie die volgende jaar (ongeveer)

Bankbesonderhede:

2009-2021:

ANZ Bank:

01-0735-0099689-00

2022: (in die proses om te verander)

SAARKIE STORIES LIMITED

ANZ Bank:

06-029-0980621-00

Maatskappy nommer:

8192178

NZBN: 9429049374308

GST: 134-182-792

TERMS AND CONDITIONS: ENGLISH**Privacy Policy:**

At Saarkie Stories Limited we gather address and email details to enable us to deliver your items, stay in contact with our in-house newsletters that you can opt out at any time. NO information is shared with anyone outside the Saarkie Group. Our database is protected with SSL security certificates.

Catalogue:

The catalogue information has been correct at the date of printing. Any errors found will be fixed with the new print run. Our catalogue is to be updated annually and measures are in place to correct, amend quantities and pricing. The pricing on the catalogue is RRP only. An addendum will accompany the catalogue at the time of distribution, should there be changes to prices.

New book sales:**Returns:**

Returning a book or exchanging is allowed provided the condition of the book is as new within seven days of signing for consignment, for a full agreed upon refund, exchange, or replacement. Some books might not be in stock, but a 12-day allowance should be given to replace one. We cannot take responsibility for a book that is out of print. Please allow one week for refunds to a bank account or original credit card used for purchase.

Courier delivery:

Should a book be lost by the courier company we use, we will claim the lost stock from the relevant company and replace the lost item. If a return courier company of your choice has been used, the responsibility will be of the buyer. Insurance claims limit \$400NZD.

Library books:

Borrowing a library book is currently \$2 per book and the courier fee. Books can be borrowed for up to two consecutive weeks and renewed three times for the same period. Lost books incur a \$15 fee. A library book is considered lost when 14 days have passed after return date and no further arrangement/communication has been made and the borrower will be liable for costs incurred. Readers agree to this term at the time of borrowing.

GST is included in the price but excludes delivery in New Zealand and overseas.

Payment options:

Online: PayPal, credit card, Afterpay (NZ only), click and collect (NZ only). Order and deliver worldwide. In-store: Cash, debit/credit card, PayWave. Accounts: Apply within (Business accounts permitted only)

Delivery / Shipping:

For national and Australia deliveries we use New Zealand CourierPost. and FedEx is our courier for international deliveries. Lost items with courier company: Insurance claims limit \$400NZD.

Should an item be declared lost prior to delivery, the courier will be held liable. Return shipping will be paid for by Saarkie Stories.

Contact details:

Physical address: Unit O, 6 Rosedale Road, Albany 0632, New Zealand

Postal address: PO Box 6, Silverdale 0944, New Zealand

Website: www.saarkiestories.co.nz

Email: saarkie.stories@gmail.com

Manager: Nereine Westhof

Email: saarkie.nereine@gmail.com

Phone: 027 225 0880

Shop Hours:

Mon-Fri 9:30am – 4:30pm

Saturdays 9:30am-12:30pm

Closed on New Zealand public holidays

Closed for year-end break between 20 December and 5 January the following year (approximately)

Bank details:

2009-2021/2:

ANZ Bank:

01-0735-0099689-00

2022: (change in process)

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